

Below are some frequently asked questions about entering registrations for occupational vehicles.

Q: I use an independent cleaner who has stated that they also service other units so they are already registered in the system. Do I need to register them again?

A: Each owner or management company must register their own occupational workers. For example, if the same person is working for two different owners at the same property, they will have two registrations at that property, one from each owner. If they also clean for an owner at another GuestSVCS property, they will have three registrations. If an owner stops using that cleaner, they can simply remove the registration in My Garage and it will not affect the cleaner's registrations with other owners.

Q: I am a property manager and I manage properties at multiple GuestSVCS properties. How can I create Occupational registrations for both properties?

A: When entering a Vehicle Request in My Garage, the properties are listed in a field that allows multiple selections. When multiple properties are selected, the system will create registrations for each property.

Q: Do the HOA workers need to be registered?

A: Yes, all vehicles on property must be registered in GuestSVCS. The property's CAM will enter all occupational workers on behalf of the HOA, such as Beach Services employees, building maintenance workers, and building repair personnel.